# Mission Recycling Privacy Policy

Mission Recycling is Mission Recycling SRLS, P.IVA 0417 808 1206 ("Mission Recycling"). This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

#### Topics:

- · What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
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- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

#### What data do we collect?

Mission Recycling collects the following data:

- Personal identification information (Name, email address, phone number)
- Company identification information (Company name, company website, company phone number, company VAT number and P.IVA if applicable)
- Anonymous website and application usage data.

### How do we collect your data?

You directly provide Mission Recycling with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

Mission Recycling may also receive your data indirectly from the following sources:

• Company websites and contact details obtained online through publicly available information (company websites, phone books, etc.)



# How will we use your data?

Mission Recycling collects your data so that we can:

- Process your order and manage your account.
- Enable our event services to be integrated with your personal data (appointment management system, booking system, chat function, hotel reservation)
- Email you with special offers on other products and services we think you might like.
- Create statistical information based on the data received for internal use.

If you agree, Mission Recycling will share your data with the following partner companies so that they may offer you their products and services.

- My Creativo Estudio (Our website developers and data/marketing specialists) CRA. 97 No. 24-32 Bogota D.C. NIT. 80097174-0
- Nexi Payments SpA (to process online payments)
   Corso Sempione, 55
   20149 Milano
   C.F. 04107060966
   P.IVA 10542790968
- Intesa Sanpaolo SpA (to receive payments from our above partner and forward them to our company's account)

Sede Legale: Piazza San Carlo, 156

10121 Torino

Sede secondaria: Via Monte di Pietà, 8

20121 Milano C.F. 00799960158 P.IVA 11991500015

When Mission Recycling processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

#### How do we store your data?

Mission Recycling securely stores your data at Via G.B. Melloni 24, 40134 Bologna, on a secure server that only our organization and authorised employees have access to.

Mission Recycling does not retain any payment information, as this is handled by our payment partner. For more information, please contact Nexi Payments SpA. Mission Recycling stores some information (company names, email address, physical address, location and company profile) and retains it for marketing purposes and to contact you again in the future.

# Marketing

Mission Recycling would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Mission Recycling from contacting you for marketing purposes or giving your data to other members of the Mission Recycling Group.

If you no longer wish to be contacted for marketing purposes, please write to us at info@missionrecycling.org.

### What are your data protection rights?

Mission Recycling would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Mission Recycling for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Mission Recycling correct any information you believe is inaccurate. You also have the right to request Mission Recycling to complete the information you believe is incomplete.

**The right to erasure** – You have the right to request that Mission Recycling erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Mission Recycling restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Mission Recycling's processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that Mission Recycling transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@missionrecycling.org

Or write to us at: Mission Recycling SRLS

Via Melloni Giovan Battista, 24

40134 Bologna - ITALY

#### Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

#### How do we use cookies?

Mission Recycling uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- · Understanding how you use our website
- Keep your shopping cart content in between sessions

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality Mission Recycling uses these cookies so that we recognize you on our website
  and remember your previously selected preferences. These could include what language you
  prefer, location you are in and the content of your shopping cart. A mix of first-party and thirdparty cookies are used.
- Analytics Mission Recycling uses these cookies to collect information about your visit to our
  website, the content you viewed, the links you followed and information about your browser,
  device, and your IP address. Mission Recycling sometimes shares some limited aspects of this
  data with third parties for analytical and market research purposes. We may also share online
  data collected through cookies with our advertising partners. This means that when you visit
  another website, you may be shown advertising based on your browsing patterns on our
  website.

### How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

# Privacy policies of other websites

The Mission Recycling website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.



# Changes to our privacy policy

Mission Recycling keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 19 February 2024.

#### How to contact us

If you have any questions about Mission Recycling's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: <a href="mailto:info@missionrecycling.org">info@missionrecycling.org</a>

Message us on WhatsApp: +39 351 801 5407

Or write to us at: Mission Recycling SRLS

Via Melloni Giovan Battista, 24

40134 Bologna - ITALY

### How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Mission Recycling has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office (Garante per la protezione dei dati personali)

Email: protocollo@gpdp.it

Certified email account: <a href="mailto:protocollo@pec.gpdp.it">protocollo@pec.gpdp.it</a> (this account can only receive mail from PEC-certified email accounts)

Web address: <a href="https://www.garanteprivacy.it/web/garante-privacy-en">https://www.garanteprivacy.it/web/garante-privacy-en</a>

Address: Piazza Venezia 11 - 00187 Roma (ITALY)